



You will receive an invoice from Infomedics

Your healthcare provider takes care of you; we take care of the invoicing.

We will send you an invoice on behalf of your healthcare provider. If possible, we will check whether you are entitled to a reimbursement from your healthcare provider of some, if not all, of the amount. If so, the reimbursement will always appear on your invoice. You only need to pay the remaining amount.

If nothing is reimbursed but you believe you are entitled to a reimbursement, consult your healthcare provider's policy conditions. If you have any questions, contact your healthcare provider.



Your digital invoice

- ✓ **Secure:** a digital invoice can only be opened with a text message verification code.
- ✓ **Easy:** invoices can be paid using the iDEAL payment method. If you need to request an extension or a payment plan, this can be done with a few clicks.
- ✓ **Never lose an invoice:** you can always download it again from our website.



To receive digital invoices, ensure that your healthcare provider has your e-mail address and mobile phone number. Invoices will be sent to the e-mail address your healthcare provider has on file. Add rekening@infomedics.nl to your safe senders list to ensure that invoices do not end up in your spam folder.

Questions about your invoice

For frequently asked questions regarding invoicing, please visit infomedics.nl/vraag-en-antwoord. If your question does not appear on the list, our digital assistant Ella is available to help you 24/7. Our employees are also at your service Monday through Friday, 9:00 a.m. to 5:00 p.m.

Zorg voor elkaar!

Privacy

Your invoices contain (medical) information, which is why it is important that the information we receive from your healthcare provider is handled carefully. We are ISO 9001, 27001 and NEN 7510 certified. For more information, please see our privacy policy at infomedics.nl/privacy.

