



You will receive your invoice from Infomedics!

Your healthcare provider takes care of you and we take care of the invoicing.

We will invoice you on behalf of your healthcare provider. If possible, we will check whether your health insurer reimburses part or all of your invoice. If so, you will see the reimbursement deducted on your invoice and you will only have to pay the remaining amount.

If nothing has been reimbursed, but you think you are entitled to a reimbursement from your health insurer, or if you have questions about the amount of your reimbursement, please contact your health insurer.



Digital or printed invoice

You may choose to receive either a digital or printed invoice. Infomedics provides both printed invoices (delivered by post) and digital invoices (delivered by e-mail). Please notify your healthcare provider of your preference.

Digital invoice from Infomedics

If you would like to receive digital invoices, please provide your healthcare provider with your e-mail address and mobile phone number. The digital invoices will be sent to the e-mail address you gave to your healthcare provider. After performing an additional check (by means of SMS verification) you can download your invoice and pay immediately.

Printed invoice from Infomedics

If you would like to receive your invoices by post, please provide your healthcare provider with your address details. The printed invoices will be sent to the address you gave to your healthcare provider. You can recognise the invoice easily by its pink envelope.



Payment of your invoice

You will find the payment details on your invoice. You can pay your invoice directly by using iDEAL. Simply scan the QR code on your printed invoice or click the payment button in your digital invoice.

Take care of it online!

Our standard payment term is 30 days. If you need more time, please visit infomedics.nl, where you can easily arrange a number of matters concerning your invoices. For example, you can request a deferred payment without incurring additional costs, or you can submit a request to pay in instalments.

Zorg voor elkaar!

Do you have questions about your invoice?

You can find answers to the most frequently asked questions about invoices at infomedics.nl/faq. Naturally, you can also contact us via our service desk. Visit infomedics.nl/contact or call 036 - 20 31 900.

Privacy

Because your invoice contains medical and other data, it is important that we handle the information we receive from your healthcare provider confidentially. We are ISO 9001, 27001 and NEN 7510 certified. For more information on this, please view our privacy policy on our website.

